# Annexure- B

**COMPLAINT DATA TO BE DISPLAYED BY PORTFOLIO MANAGERS**

Formats for investors’ complaints data to be disclosed monthly by Portfolio Managers on their website on monthly basis:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Sr. No**  **.** | **Received from** | **Pending at the end of last month** | **Received** | **Resolved**  **\*** | **Total Pending #** | **Pending complaints> 3 months** | **Average Resolution time^ (in days)** |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Other  Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 |
|  | **Grand Total** | 0 | 0 | 0 | 0 | 0 | 0 |

# Data for the month-end – February, 2025

**^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.**

# Trend of monthly disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr.no** | **Month** | **Carried forward from the previous month** | **Received** | **Resolved\*** | **Pending#** |
| 1 | April, 2021 | 0 | 0 | 0 | 0 |
| 2 | May, 2021 | 0 | 0 | 0 | 0 |
| 3 | June, 2021 | 0 | 0 | 0 | 0 |
| 4 | July, 2021 | 0 | 0 | 0 | 0 |
| 5 | August, 2021 | 0 | 0 | 0 | 0 |
| 6 | September, 2021 | 0 | 0 | 0 | 0 |
| 7 | October, 2021 | 0 | 0 | 0 | 0 |
| 8 | November, 2021 | 0 | 0 | 0 | 0 |
| 9 | December, 2021 | 0 | 0 | 0 | 0 |
| 10 | January, 2022 | 0 | 0 | 0 | 0 |
| 11 | February, 2022 | 0 | 0 | 0 | 0 |
| 12 | March, 2022 | 0 | 0 | 0 | 0 |
| 13 | April, 2022 | 0 | 0 | 0 | 0 |
| 14 | May, 2022 | 0 | 0 | 0 | 0 |
| 15 | June, 2022 | 0 | 0 | 0 | 0 |
| 16 | July, 2022 | 0 | 0 | 0 | 0 |
| 17 | August, 2022 | 0 | 0 | 0 | 0 |
| 18 | September, 2022 | 0 | 0 | 0 | 0 |
| 19 | October, 2022 | 0 | 0 | 0 | 0 |
| 20 | November, 2022 | 0 | 0 | 0 | 0 |
| 21 | December, 2022 | 0 | 0 | 0 | 0 |
| 22 | January, 2023 | 0 | 0 | 0 | 0 |
| 23 | February, 2023 | 0 | 0 | 0 | 0 |
| 24 | March, 2023 | 0 | 0 | 0 | 0 |
| 25 | April, 2023 | 0 | 0 | 0 | 0 |
| 26 | May, 2023 | 0 | 0 | 0 | 0 |
| 27 | June, 2023 | 0 | 0 | 0 | 0 |
| 28 | July, 2023 | 0 | 0 | 0 | 0 |
| 29 | August, 2023 | 0 | 0 | 0 | 0 |
| 30 | September, 2023 | 0 | 0 | 0 | 0 |
| 31 | October, 2023 | 0 | 0 | 0 | 0 |
| 32 | November, 2023 | 0 | 0 | 0 | 0 |
| 33 | December, 2023 | 0 | 0 | 0 | 0 |
| 34 | January, 2024 | 0 | 0 | 0 | 0 |
| 35 | February, 2024 | 0 | 0 | 0 | 0 |
| 36 | March, 2024 | 0 | 0 | 0 | 0 |
| 37 | April, 2024 | 0 | 0 | 0 | 0 |
| 38 | May, 2024 | 0 | 0 | 0 | 0 |
| 39 | June, 2024 | 0 | 0 | 0 | 0 |
| 40 | July, 2024 | 0 | 0 | 0 | 0 |
| 41 | August, 2024 | 0 | 0 | 0 | 0 |
| 42 | September, 2024 | 0 | 0 | 0 | 0 |
| 43 | October, 2024 | 0 | 0 | 0 | 0 |
| 44 | November, 2024 | 0 | 0 | 0 | 0 |
| 45 | December, 2024 | 0 | 0 | 0 | 0 |
| 46 | January, 2025 | 0 | 0 | 0 | 0 |
| **47** | **February, 2025** | **0** | **0** | **0** | **0** |
|  | **Grand Total** | 0 | 0 | 0 | 0 |

# \* Inclusive of complaints of previous months resolved in the current month.

# # Inclusive of complaint of pending as on the last day of the month.

# Trend of annual disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward**  **from previous year** | **Received** | **Resolved\*** | **Pending#** |
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 0 | 0 | 0 |
| 4 | 2021-22 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 0 | 0 |
| 7 | 2024-25 | 0 | 0 | 0 | 0 |
|  | **Grand Total** | 0 | 0 | 0 | 0 |

# \* Inclusive of complaints of previous years resolved in the current year.

# # Inclusive of complaints pending as on the last day of the year.

**X-X-X-X-X**